

How do you get a collection date?

Online

www.gelsendienste.de/terminvereinbarung

By telephone

0209 954 - 47 77 Monday to Friday, 8am - 6pm

By fax

0209 954 - 42 92

- You will receive a message from us telling you when your bulky waste or large electrical appliances will be collected.
- The waiting time for a collection date is generally two weeks.



If you still have any questions ...

You can get more information from GELSENDIENSTE:

Telephone 0209 954 - 20

Monday to Friday, 8am - 6pm

E-mail info@gelsendienste.de

You can also find out more on our website: www.gelsendienste.de

Bulky Waste & Electrical Appliances How does it work?













Bulky waste is the term used to describe household rubbish that due to its nature or size cannot be put into normal rubbish bins.

Which items are collected free of charge?

Bulky household items that you would otherwise take with you when moving home, e.g. chairs, tables, cupboards, other furniture, mattresses and slatted bed bases.

Rolled up **floor coverings** (carpets, PVC, laminate) are also taken away free of charge by this waste collection service.



Electrical appliances are collected and disposed of separately from bulky waste.

Please therefore agree a separate day/time for these items to be collected.

In addition to fridges, freezers, washing machines, driers, cookers, dishwashers and TVs, large electrical appliances also include furniture with built-in electrical or electronic components, such as electrically powered massage chairs, electrically adjustable tables and cupboards with lighting.

To ensure problem-free collection of your bulky waste and/or electrical appliances, please adhere to the following guidelines and rules:

- Bulky waste and electrical appliances must be put out no earlier than 12 noon on the day before the agreed date and by no later than 6am on the day of collection.
- Please put the items on the pavement as close as possible to the side of the road, ready for loading, in such a way that neither motorists, pedestrians nor cyclists are impeded or put in any danger.
- For safety at work reasons it is not possible to collect items from private property (front gardens, private land, yards or driveways).
- Please note that the owner remains responsible for the condition of the items put out until they are collected.
- Bulky waste and electrical appliances are collected and disposed of separately from each other. You therefore need a collection date of its own for each of the different types of waste.
- Fridges and freezers can naturally only be taken away if they contain no leftover food.



The basic principle here is: the only items that will be taken are those that you have registered for collection.



- to put bulky waste out on public property too early or without first agreeing a collection date, and
- to put out any other types of waste on the collection day, e.g. general rubbish or waste from renovation work.
- → Such offences are punishable by fines!